

Freedom of Information Act Publication Scheme

Introduction

Welcome to **The Falmouth Health Centre Practice** Publication Scheme. This is a guide to the General Practitioners within the partnership as required by the Freedom of Information Act 2000.

Contact details:

The Falmouth Health Centre Practice Trevaylor Road Falmouth TR11 2LH

Tel: **01326 210090**

Email: falmouth.healthcentre@nhs.net Web: www.faldoc.co.uk

The Partnership is made up of GP Partners: See www.faldoc.co.uk/Doctors.htm for a detailed list.

How much does this publication cost?

All the information is free, unless otherwise specified in each Class. Multiple copies will be charged at 10p per sheet, postage will be charged at current Royal Mail postage rates.

How the information is made available?

All the information in the publication is available from the Practice on paper and on the practice web site – www.faldoc.co.uk.

Classes of information available on the Practice web site are indicated. Initial requests for information should be directed to the Practice Manager. See www.faldoc.co.uk/Practice-Manager.htm

Your rights to information

In addition to accessing the information identified in the publication scheme, you are entitled to request information about The Falmouth Health Centre Practice under the NHS openness code.

The Freedom of Information Act 2000 recognises that members of the public have a right to know how public services are organised and run, how much they cost and how decisions are made.

From January 1st 2005 it has obliged General Practice to respond to requests about information that it holds, and is recorded in any format and it will create a right of access to that information. These rights are subject to some exemptions to be taken into consideration before deciding what information it can release.

New environmental information regulations will enable similar access to environmental information under the Freedom of Information Act 2000.

Under the Data Protection Act 1998, you are also entitled to access your clinical records or any other personal information held about you. You may contact the Practice Manager or ask at the reception desk to do this.

Feedback

If you have any queries, comments or complaints, including how requests for information from the publication scheme have been handled, please contact the Practice Manager, on 01326 210090.

For more information on The Freedom of Information act please visit <http://ico.org.uk/for-the-public/>